

Housing and Care Connections



Housing and Care Connections (HCC) is a free program to help vulnerable older Australians who need extra support to access housing, aged care and community services.

HCC is designed to support people who do not have family or friends to help them research, apply for, and set up support services. Our particular focus is helping older people on low incomes, or who are at risk of homelessness, to find secure and affordable housing.

Am I eligible?

To access this free service, you must:

- Reside in Knox, Whitehorse, Maroondah, Manningham, Monash, Boroondara or the Yarra Ranges
- Have no one you trust or feel comfortable with who can help you
- Be eligible for government-funded aged care.

You'll also need to show that you need extra support for one or more of these reasons:

- You have challenges with literacy or language that makes communication hard
- You have trouble understanding information and making decisions
- You feel hesitant engaging with government or aged care services
- Your safety may be at risk without these services.

What other support does VMCH provide?

Our team is available to help older people navigate the aged care system and access services to improve independence and quality of life. Just some of the ways we can help include:

- Talking to My Aged Care on your behalf, arranging your assessment and attending with you to provide support
- Research and short-list aged care providers and services in your local area
- Complete forms and help you understand aged care agreements or housing application forms
- Support with housing application forms
- Checking in with you to make sure everything is ok
- Linking you with community groups and mental health, drug and alcohol, and housing and homelessness support services.





How do I get started?

Call us on **1300 698 624** or email **hello@vmch.com.au**. One of our friendly consultants will ask some questions to help understand your situation and determine eligibility and discuss next steps. We will then usually arrange a face-to-face meeting which can take place in your home or another suitable place.

About VMCH

VMCH is a Catholic, for-purpose organisation helping Australians with a wide range of support services including residential aged care, at-home aged care, retirement living, affordable homes, carer support, disability services and specialist education. We are a values-driven organisation, always putting our customers first.

We aim to provide exceptional interactions and experiences that are consistently thoughtful, personal and easy and shaped around the person needing support.



1300 698 624
hello@vmch.com.au

VMCH