

Housing and Care Connections

Housing and Care Connections (HCC) is a free program to help vulnerable older Australians who need extra support to access housing, aged care and community services.

HCC is designed to support people who do not have family or friends to help them research, apply for, and set up support services. Our particular focus is helping older people on low incomes, or who are at risk of homelessness, to find secure and affordable housing.

Am I eligible?

To access the HCC, you must:

- Reside in Knox, Whitehorse, Maroondah, Manningham, Monash, Boroondara or the Yarra Ranges
- Have no other person who can help you or
- Not have a person you can trust or feel comfortable to support you, and
- Be eligible for government-funded aged care.

You will also need to demonstrate one or more of the following reasons why you require intensive support:

- Literacy or language problems which make communication difficult
- Difficulty comprehending information and making decisions
- Hesitant to connect or engage with government or aged care services
- At risk of becoming unsafe if you do not receive services.

What other support does VMCH provide?

Our team is available to help older people navigate the aged care system and access services to improve independence and quality of life. We can help set up services for the first time or support people to modify or change services. Just some of the ways we can help include:

- Speak to My Aged Care on a person's your behalf and arrange an assessment
- Attend the assessment and provide support
- Research and short-list aged care providers and services in your local area
- Complete forms and help you understand aged care agreements
- Support with housing application forms
- Follow-up and check-in with you to ensure everything is ok
- Help link you with community groups and mental health, drug and alcohol, housing and homelessness support services.





How do I get started?

Call us on **1300 698 624** or email **hello@vmch.com.au**. One of our friendly consultants will ask some questions to help understand your situation and determine eligibility and discuss next steps. We will then usually arrange a face-to-face meeting which can take place in your home or another suitable place.

About VMCH

VMCH is a Catholic, for-purpose organisation helping Australians with a wide range of support services including residential aged care, at-home aged care, retirement living, affordable homes, carer support, disability services and specialist education. We are a values-driven organisation, always putting our customers first.

We aim to provide exceptional interactions and experiences that are consistently thoughtful, personal and easy and shaped around the person needing support.



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